# Tolani Madeline Terrell-Adeleye

Douglasville, GA, 30135, USA | +1 (470) 791-5404

teetolz@icloud.com | www.linkedin.com/in/tolani-t | tolani.cloud | tmadeline.github.io

Self-motivated and dynamic **Undergraduate Cybersecurity Student** who has strengths in **script programming, data analysis, technical support resolution, and maintaining hardware, software, and network security.** Over **5 years of work experience** with notable success in fast-paced environments, and independent and remote roles. Innovative, confident, and honest candidate with strengths in client satisfaction, problem solving, interpersonal relations, and resilience, dedicated to furthering education, building personal erudition, strengthening network, and volunteering.

## EDUCATION

### Bachelor of Science (B.S.) - Cybersecurity (NSA-CDE)
Jan 2022 - May 2024 (Expected)

*Kennesaw State University, Kennesaw, GA*

**Relevant coursework:** Business Accounting, Information Security & Systems, Legal & Ethical Environment, Hardware & Software Configuration, Cybersecurity Principles, Networks and Systems Security, Java and Python Programming w/ Labs, Data Analysis, Computer Forensics, Cryptography, Penetration Testing

**Software/Systems:** MS Visual Studio, PyCharm, IntelliJ, R, posit Cloud, Cisco Packet Tracer, Tenable, MS Azure, Nmap, VMWare, Autopsy, Windows, Ubuntu, Linux, Kali Linux, Splunk, maltego

### Bachelor of Arts Honours (B.A. Hon.) - Biological and Biological Sciences
Sep 2019 - May 2021

*Trinity College Dublin, Dublin, Ireland*

**\*Received opportunity to transfer to GA and study at Kennesaw State.**

## EXPERIENCE

### DevSecOps Engineer Intern
Aug 2023 - present

*Skribal, Douglasville (Remote), GA, USA*

**Duties:**

· Collaborating with the development team to integrate security into the software development lifecyle.

· Helping to design and implement secure software architectures and infrastructure.

· Researching and providing reports on the latest security threats, vulnerabilities, and industry trends.

· Contributing to the design, development, and improvement of Skribal's website and mobile application.

· Assisting in identifying, evaluating, and implementing security measures to safeguard our users' data and ensure the integrity of the Skribal platform.

· Participating in SIEM and incident response activities to detect and respond to security incidents in a timely and effective manner.

· Conducting security assessments, vulnerability scans, and code reviews to identify and address potential risks and weaknesses.

· Training alongside the development, security, and operations teams to prepare to take the Comptia Security+ exam.

### Campus Tour Guide/Admissions Clerk
Jun 2022 - Sep 2022

*Kennesaw State University, Kennesaw, GA, USA*

**Duties:**

· Led groups of up to 70 prospective students and their families on hour-long walking tours of the Kennesaw campus.

· Provided information on various sites across campus, kept guest engaged, pointed out important features and offered further details to educate visitors on and advocate for campus life, academics, and admissions requirements.

· Built personal relationships with guests to encourage positive experiences.

· Performed filing and data entry, routed messages to appropriate people, and completed other clerical tasks for the admissions office, utilizing Nolij and Banner 9.

· Practiced FERPA law to protect students' rights and privacy.

**Achievements:**

· Met and surpassed call and tour rating quotas each week.

· Implemented a new graphic training system for new employees.

*Resigned due to temporary change in employment authorization.

### Medical Secretary
Oct 2021 - Jan 2022

*RelateCare (AtriusHealth), Waterford (Remote), Ireland*

**Duties:**

· Managed COVID-19 calendar and scheduled appointments for AtriusHealth based on optimal patient loads and clinician availability.

· Coordinated laboratory orders and e-prescribed information and created clinical visits in EPIC system.

· Kept information confidential and followed HIPAA guidelines to conserve patient trust.

· Maintained exceptional customer service and resolution whilst patient scheduling.

· Triaged and prioritized calls through a ticketing and screening process and transferred calls and recorded messages for appropriate personnel.

**Achievements:**

· Handled volumes of up to 120 incoming calls a day, whilst maintaining an average resolution time of 49s and a patient satisfaction rate of 4.88/5 placing me at #1 and #2 on the team board each review.

*Resigned due to move abroad for studies.

### Technical Support Analyst II
Jan 2021 - Sep 2021
*BT, Dublin (Remote), Ireland*
**Duties:**
· Monitored ticket queue and issued first-line support for customers with technical issues.
· Investigated and resolved customer issues by troubleshooting hardware, software, and network problems.
· Implemented a cultural program for our remote team, focused on engaging the employees and promoting diversity, increasing the motivation, and embracing the company's culture.
· Remotely administered firmware upgrades to devices.
· Conducted network vulnerability assessments and analyzed test results.
· Updated knowledge and skills to keep up with rapid advancements in phone, TV, and internet technology.
**Achievements:**
· Achieved top 10 for call handling and #2 for customer satisfaction in our department.
· Persistently excelled key operational metrics.

## SKILLS

**Advanced in:** English (Fluent), G Suite, MS Office, Java, Python, Data Analysis, Information Literacy, Time Management, Collaboration & Teamwork, Customer & Client Satisfaction, Communication, Presentations, Threat Analysis, Adaptability & Agility
**Intermediate in:** Spanish, HTML, CSS, R, SQL, Risk Management, Data Analytics, Incident Response, SaaS, Vulnerability Assessments, Network Administration, Network Protocols, Network Defense, Linux, Reverse Engineering, SIEM Tools, Digital Forensics, Security Auditing, Cloud Security
**Novice in:** French, Japanese, JavaScript, C#, Project Management, AWS Development, Software Engineering
**Concepts:** U.S. & International Compliance Regulations & Standards (GDPR, ISO 27000 Series, HIPAA, HITRUST, NIST library etc.), Cloud Computing, Machine Learning, Hardware Management, Software Management, Virtualization, Agile (SCRUM) Methodologies

## RECENT PROJECTS

### Verizon Cloud Computing Virtual Experience Program
May 2023
*Forage*
Conducted Python-based security testing on a cloud application in an Agile environment, researched technical subjects, and communicated test findings in a PPT presentation.

## LICENSES & CERTIFICATIONS

### Introduction to Cybersecurity
Jan 2023
*Cisco*

### Google Cybersecurity Professional Certificate
Aug 2023
*Google*

## EXTRACURRICULARS & SOCIETIES

### Sponsorship Chair
Apr 2023 - present
*Women in Cybersecurity*

### Member/Volunteer
Aug 2022 - present
*Black Student Union, Analytics and Data Science Organization, Black Women Empowered, Girls Who Code, Japanese Culture Club, Women in Cybersecurity*

### Member/Volunteer
Jan 2022 - present
*African Students Association, American Medical Women's Association, Global Village, Information Systems Security Association, International Student Association, LGBTQ Resource Center, Women in Tech*

### Acting President and Co-Founder (previously Vice President)
Jun 2022 – Feb 2023
*Black Student Union*

### Member/Volunteer
Sep 2019 – May 2021
*Afro-Caribbean Society, Biological Society, Computer Science Society, Philosophical Society, Students' Union, Tangent (Ideas Workspace), QSoc, SUAS Trinity, Student to Student Society, Vincent de Paul*

### President
Apr 2020 – May 2021
*Afro-Caribbean Society*

### First Year Representative
Sep 2019 – Apr 2020
*Afro-Caribbean Society*